



Google Custom Sea



enquiries@knoco.com

Home

Services

Training

Resources

About KM

About Us

Feedback

Contact



"I'd very much recommend Knoco Ltd as knowledge management consultants. Their expertise is second to none and their pragmatic, considered approach really helped to embed knowledge management at our company.

They challenged our thinking on many occasions and were an integral part of establishment of a knowledge sharing culture.

"I'm very proud to have worked with them and learnt a great deal from the experience"

- A Knoco Client

Sign up for free newsletters

Name:

Email address:

Company (optional):

Subscribe

Your data submitted through this form will not be used for marketing purposes other than distribution of the Knoco newsletter, nor shared with any third parties other than the administering company of the email newsletter (CampaignMonitor). It will be retained securely. You may unsubscribe from the newsletter at any time, either by clicking the relevant link in the newsletter itself, or emailing contact@knoco.com and asking to have your name removed from the newsletter distribution list. Personal data sent via this form is handled according to the Knoco data protection policy, available [here](#). If you wish your contact details fully removed from all our records, please email contact@knoco.com

Increasing organisational performance through Knowledge Management

Knoco are leading knowledge management consultants helping organisations of any size to deliver tangible business value from their knowledge; by designing knowledge management strategies and frameworks, delivering knowledge management initiatives, and providing essential knowledge management toolkits. Knoco's know-how, honed by working with world leaders in knowledge management over the past 20 years, helps clients in any sector improve performance and increase profitability through KM.

Knowledge Management Consulting

Knoco's knowledge management [consultancy services](#) enable organisations to harness and deploy knowledge held right across the enterprise, from strategy through to implementation.

Knoco's comprehensive support programme includes [Knowledge Management assessment and benchmarking](#), [Knowledge Management Strategy development](#), (including [Knowledge Retention Strategy](#)), and [Implementation planning and support](#).

Long-term sustainable value

Sustaining Knowledge Management beyond the initial honeymoon period is frequently a challenge.

Knoco helps you develop a sustainable [Knowledge Management Framework](#) - of roles, processes, technologies and governance - that ensures long term value delivery, and enables Knowledge Management to be fully embedded in the way you work.

Knoco supports you through delivering Knowledge Management services such as [Lesson Learning services](#), [Training and coaching](#), and [Community of Practice support](#).

More material for you

KM Training. Off the peg or bespoke to your situation, Knoco Ltd offer a range of training, for small or large groups, suiting every level of need.

[Read more>>](#)

What is KM? Knoco offers a full reference section providing an introduction, overview and detailed description of all facets of this new and exciting discipline.

[Read more>>](#)

KM resources. Free white papers, newsletters, video explanations, working tools and templates, and other resources to start you on your KM journey.

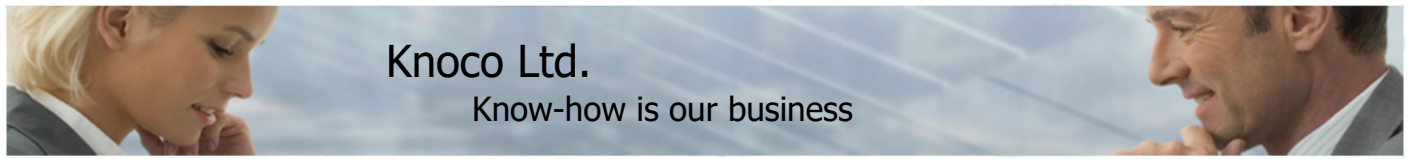
[Read more>>](#)

About Knoco. The people behind the company - meet our international team of Knowledge Management consultants and see our client endorsements.

[Read more>>](#)

Copyright Knoco 2008-17

[Terms](#)|[Home](#)


[Home](#)
[Services](#)
[Training](#)
[Resources](#)
[About KM](#)
[About Us](#)
[Feedback](#)
[Contact](#)
enquiries@knoco.com


Our clients



Abu Dhabi Gas
 Anglo American
 Aon
 Asian Development Bank
 Astra Zeneca
 BAE systems
 Bank Muscat/BIC/The BBC
 BG Group
 BP
 British Nuclear Fuels
 Cristal
 De Beers
 Electrolux
 Elia
 The Gambling Commission
 Heerema
 Huawei
 IFC
 Kuwait Petroleum Corporation
 Nexen
 Mars
 MNDA
 MW Kellogg
 Ofgem
 Pan American Energy
 Petronas
 PTTEP
 Rio Tinto
 SABMiller
 Santos
 Saudi Aramco
 Sercor
 Solvay
 Tetra Pak
 UK Government
 Vale
 Woodside Petroleum
 plus many more

[Home > About Us](#)

About Knoco – Knowledge Management Consultants

Knoco was established in 1999 by key members of BP's global Knowledge Management Consulting team, who had been recognised in the 1990s as pioneers in the field of Knowledge Management.

As independent knowledge management consultants, Knoco have delivered 18 years of successful practical service in the field of Knowledge Management, providing coaching, consultancy, training, Knowledge Management services and strategic guidance to clients in a wide range of industry sectors, including Mining, Broadcasting, Brewing, Oil and gas, Nuclear, Telecoms, FMCG Public Sector and Pharmaceuticals

Our experiences of [Knowledge Management implementation](#) are second to none, with involvement in all stages of implementation of Knowledge Management.

Knoco Ltd delivers knowledge management consulting and [knowledge management services](#) around the globe through an Affiliate model. Our Affiliates apply proven Knoco Methodology and training materials to deliver reliable and authoritative KM solutions, with the backing of the Knoco principals whenever needed.

Contact your local Knoco Knowledge Management consultant to learn about the services available to you, or click on the photos and links below. [Contact us](#) if you are interested in becoming a franchisee. Preference is given to experienced consultants.


[Knoco UK](#)

[Knoco Indonesia](#)

[Knoco Poland](#)

[Knoco South Africa](#)

[Knoco China](#)

[Knoco Venezuela](#)

[KM services in Benelux](#)

[Knoco Kansas](#)

[Knoco New York](#)

[Knoco USA](#)

[Knoco Hungary](#)

[Knoco Gulf States](#)

[Knoco Australia](#)

[Knoco Russia](#)

[Knoco France](#)

[Knoco Malaysia](#)[Knoco Spain](#)[Knoco Mexico](#)[Knoco Chile](#)[Knoco Iran](#)[Knoco Houston](#)[Knoco Canada](#)[Knoco Brazil](#)[Knoco Caribbean](#)

Our company details are as follows

Registered company name;Knoco Limited

Registered Office Address; 37 Portland Road, Kilmarnock, Ayrshire, Scotland, UK, KA1 2DJ

Company Number 197459

Place of registration Scotland

VAT registration number 735 1844 30

[Our company policies](#)

[Contact us for more information](#)

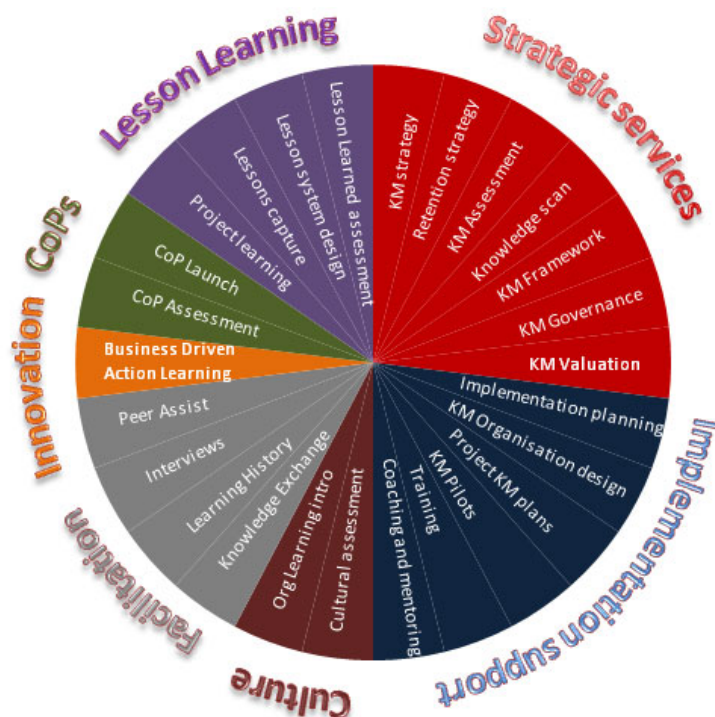


[Strategic Services](#)[KM implementation support](#)[Lesson-learning services](#)[Community of Practice Services](#)[KM process facilitation](#)[Learning culture services](#)[Innovation](#)[Starter services](#)[Download our services brochure](#)[Home > Services](#)

Knowledge Management Services

Our Knowledge Management Services are listed here, and illustrated in the "KM Service Wheel" shown below.

STRATEGIC SERVICES <ul style="list-style-type: none"> • Assessment and benchmarking • KM accreditation • Preparation for ISO 9001 • Knowledge scan • KM Strategy • KM Policy • Retention and transfer strategy • KM Framework design • KM Valuation • KM Governance 	KM IMPLEMENTATION SERVICES <ul style="list-style-type: none"> • Implementation planning • KM organisational design • Project KM plans • KM pilot projects • KM Training • Knowledge Asset creation • KM coaching 	LESSON LEARNING SERVICES <ul style="list-style-type: none"> • Lesson learned system assessment • Lessons system design • Lessons capture services • Lessons analysis • Project Learning systems INNOVATION
KM PROCESS FACILITATION <ul style="list-style-type: none"> • After Action Review • Peer Assist • Lessons Capture • Knowledge Exchange • Knowledge Handover • Knowledge Markets • Learning History • Interview • Knowledge asset creation • Knowledge Gap Analysis • An audience with an expert 	LEARNING CULTURE SERVICES <ul style="list-style-type: none"> • Learning culture introduction • Learning culture audit • Learning culture follow-up COMMUNITY OF PRACTICE SERVICES <ul style="list-style-type: none"> • CoP Launch • CoP Maturity assessment • Training for CoP leaders • Coaching for CoP leaders 	KM STARTER SERVICES <ul style="list-style-type: none"> • KM Assessment by survey • KM Assessment one-day workshop • KM Strategy by survey • KM Strategy one-day workshop • Knowledge Scan by survey • KM culture survey • Introductory workshop • KM Proof of Concept



Knoco Limited provides Knowledge Management Services covering a range of client needs and client maturities, from the early stages of investigating Knowledge Management, to supporting a fully embedded program.

Knoco's comprehensive Knowledge Management services include the early services of [Knowledge Management assessment and benchmarking](#), [Knowledge Management Strategy development](#), (including [Knowledge Retention Strategy](#)), [Knowledge Management Framework design](#) and [Implementation planning and support](#), and later support services such as [Lesson Learning services](#), [Training and coaching](#), and [Community of Practice support](#).



Google Custom Sea

enquiries@knoco.com[Home](#)[Services](#)[Training](#)[Resources](#)[About KM](#)[About Us](#)[Feedback](#)[Contact](#)

Knoco Ltd.

Knowledge Management Feedback from clients

[Home](#) > [Feedback](#)

“

Nick Milton, his partner Tom Young, and his colleagues at Knoco have been indispensable in helping BP craft its new approach to KM as well as help create and deliver the training program that goes with it.

I use Knoco as my first choice in a KM consultancy, on either side of the Atlantic. Five stars out of five

”

Walt Palen, BP

“

Knoco helped us raise the profile of our new KM project and kick start activity with our Directors. They returned to help us with training and workshops across the organisation.

Their easy going, accessible approach combined with fantastic experience was highly valued by everyone they worked with. They left us with a fantastic legacy to build on. I can highly recommend them.

”

Fred Paterson, National College of School Leaders, UK

“

Knoco provided a tremendous service to my team and the wider organisation during my time in knowledge management at the BBC.

"Knoco provided the full range of services from helping us to think through our strategy to providing point support with individual KM projects. Unlike many so called 'KM experts', Knoco's advice is based on sustained experience of implementing KM in many different companies and contexts.

”

Claire Chaundy, BBC

“

I had an opportunity to see Knoco in action during their work at De Beers Group Services. I was struck by their skilled approach to introducing Knowledge Management (KM) to people who had little concept of it. They helped to lay a foundation for KM in the Group, and I'd gladly work with them again in the future.

”

Philip Pozzo di Borgo-Oliver, De Beers

“

It is the understanding that lies behind Knoco and its insightful understanding and contribution to the management of knowledge field that makes this organisation so interesting and vibrant.

"Knoco has a passion for its subject and a compassion for the people it leads, advises, manages and influences. Knoco elegantly transcends and reinterprets traditional concepts of company and organisation

”

Simon Reay Atkinson, Captain, RAN (Reserves) at Royal Australian Navy

“

Having worked with Knoco on the Learning from Experience program at AstraZeneca, I can vouch for their practical, real-world guidance for applying knowledge management principals to industries such as pharmaceuticals. And they're great people to work alongside with.

”

Alison Zartarian, Astra Zeneca



Google Custom Sea

enquiries@knoco.com[Home](#)[Services](#)[Training](#)[Resources](#)[About KM](#)[About Us](#)[Feedback](#)[Contact](#)

What our training clients said:

"Coming through this process helped me realise that it's not rocket science, it's taking the theory and applying it in a structured way. I like the fact that it's do-able"

"It brought it to life for me. You can't imagine where people see value. With the examples and the ideas and the questions I could see it as a living system."

"When I first heard of Knowledge Management I thought it would involve boiling the ocean, and I was really impressed by the way you practice what you preach and distil it all into very simple steps to follow"

[Download our training brochure](#)

[Home](#) > [Training](#)

Knowledge Management Training

Would you like off the peg Knowledge Management Training ([See our course list](#)), or bespoke to your needs? Or would you like a trainer's licence for our [Bird Island exercise](#)?

Knoco Ltd offer a range of Knowledge Management Training, for small or large groups, suiting every level of need.

We can raise the level of Awareness among your senior managers, we can provide a Primer Course for a Knowledge Management team or members of a Knowledge Management community, or we can provide a Masterclass for your Knowledge Management practitioners. We can even tailor a complete start-week for your Knowledge Management program, where we deliver a mix of training, coaching, consultancy and workshops to develop your KM skills, KM strategy and KM framework.



Knoco Ltd provide Knowledge Management Training for all stages of the Knowledge Management journey, including awareness sessions and introductory workshops for the early stages of knowledge management, skills development programs for your Knowledge Management implementation team, or roll-out training for the later stages of Knowledge Management Implementation.

If you have any specific Knowledge Management Training need, such as training for community of practice leaders, training in Lessons identification and capture for your facilitators, or for building the skills of Knowledge retention, we either have a course already prepared, or we can put one together for you. If you are looking to demonstrate the value of Knowledge Management, our Bird Island Workshop is just the thing for you.

[Contact us for example agendas.](#)