

[ Press Release. (Nov. 30, 2015). Serco Awarded \$95 Million Patent Classification Contract with the U.S. Patent and Trademark Office. Serco. New Source: <https://www.serco.com/media/790/790.original.pdf> ]



## NEWS RELEASE

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### **Serco Awarded \$95 Million Patent Classification Contract with the U.S. Patent and Trademark Office**

**RESTON, VA – November 30, 2015** – Serco Inc., a provider of professional, technology, and management services, announced today the Company has been awarded a **patent classification services contract with the United States Patent and Trademark Office (USPTO)**. Serco will provide initial patent classification and reclassification services to support USPTO's core mission of examining, granting, and disseminating patents and trademarks. The recompete contract has a one-year base period with four one-year option periods, and is valued at \$95 million over the five-year period, if all options and award terms are exercised.

Serco's highly trained Scientists and Engineers are responsible for reviewing, analyzing, and applying classification symbols to newly submitted patent applications to assist with the USPTO examination process. Throughout the classification process, our team performs comprehensive performance management; quality assurance; information security; training; knowledge management; and IT support, engineering, and development of custom software.

**Serco has supported the USPTO under this program since its inception in 2006**, and currently processes approximately 1,600 applications a day, and over 400,000 applications annually. Under the contract, Serco has been instrumental in assisting the USPTO as it transitioned to a new international classification standard called Cooperative Patent Classification (CPC) and will continue to provide services within CPC that enables the USPTO to align and lead within the global intellectual property environment. Work on this program will continue to take place in Harrisonburg, Virginia.

"We are extremely honored to have been selected to continue to deliver patent classification services to the U.S. Patent and Trademark Office," said Dan Allen, Chairman and CEO of Serco Inc. "Our team continues our focus on operational excellence and incorporating innovative solutions, for classification services, in the most economic and efficient manner."

**About Serco Inc.:** Serco Inc. is a leading provider of professional, technology, and management services. We advise, design, integrate, and deliver solutions that transform how clients achieve their missions. Our customer-first approach, robust portfolio of services, and global experience enable us to respond with solutions that achieve outcomes with value. Headquartered in Reston, Virginia, Serco Inc. has approximately 10,000 employees and an annual revenue of \$1.2 billion. Serco Inc. is a wholly-owned subsidiary of Serco Group plc, a \$5.9 billion international business that helps transform government and public services around the world. More information about Serco Inc. can be found at [www.serco-na.com](http://www.serco-na.com).

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## Serco

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## Serco

# Serco Awarded Milestone Contract with the Commonwealth of Virginia

May 17, 2006

Vienna, VA (May 18, 2006) -- Serco was awarded a new umbrella contract with Virginia Information Technology Agency (VITA) to provide information technology project and portfolio management services to all state and local agencies within the Commonwealth of Virginia. Serco will help VITA implement processes and infrastructure to support good investment choices are made with respect to benefit and value to Virginia.

“This is a significant milestone for Serco North America in that it is our first multi-year commitment with the Commonwealth of Virginia and places us at the forefront of the state’s information technology portfolio management efforts,” said Serco Vice President Al Rouse

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## Serco

# Serco Completes Acquisition of SI International

December 28, 2008

RESTON, VIRGINIA – December 29, 2008 – Serco Group plc (Serco), the FTSE 100 international service company, announces today that it has completed the acquisition of SI International, Inc. (NASDAQ:SINT), a provider of information services, technology, and network solutions to the U.S. government, following the receipt of all regulatory approvals and satisfaction of customary closing conditions.

SI International will be combined with Serco's existing North American business and will enhance Serco's ability to deliver integrated solutions to the \$290 billion U.S. federal government services market, with:

- Scale and increased resources to bid on larger U.S. government contracts. Serco North America and SI International will have combined annual revenue of \$1.3 billion and approximately 11,500 employees.

- Depth of capabilities to enhance Serco North America's offerings, encompassing information technology, professional services, human capital management, engineering and logistics, national security, and intelligence.

- Access to higher growth areas, such as improved information sharing, cyber security, systems engineering,

program management, business process reengineering and homeland security.

New customer relationships. With Serco North America and SI International having highly complementary customer bases, the combined company now serves every branch of the military, numerous federal civilian agencies, and the intelligence community. Major customers include: U.S. Army, U.S. Air Force, U.S. Navy, Department of Homeland Security, Department of State, U.S. Federal Aviation Administration, Federal Retirement Thrift Investment Board, U.S. Postal Service, and the intelligence community.

Under the terms of the definitive merger agreement, Serco acquired SI International for \$32 per share in cash, valuing its fully diluted share capital at approximately US\$422 million. Including the assumption of SI International's net debt, the consideration values SI International at US\$524 million. The acquisition, which was financed from multi-currency bank facilities, is expected to be accretive to Serco's Adjusted earnings in its first full year of ownership, and its returns are expected to meet Serco's cost of capital in the third full year of ownership. Serco will announce its preliminary results for the full year ending December 31, 2008 on February 26, 2009.

Serco Group Chief Executive Christopher Hyman said: "We are delighted to welcome the employees of SI International to Serco. In the U.S., Serco is a leading supplier to the substantial U.S. federal services market. We now have a stronger platform from which we will be able to offer our customers more integrated solutions and deliver robust growth for our shareholders."

"SI International has built a solid reputation of delivering creative solutions and substantial value to the U.S. federal

government,” said Ed Casey, Chairman and Chief Executive Officer of Serco North America. “By combining the talents, skills, and dedication of Serco and SI International employees, we will be able to deliver expanded services to our existing customers and offer compelling solutions to new customers. We have great admiration for the high-quality work and excellent customer service that the SI International team provides to their clients. We welcome this highly-talented team into the Serco organization.”

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## Media Release

### **Serco Processes 2 Millionth Patent Application for U.S. Patent and Trademark Office**

**18 March 2013**

Serco Inc., a leading provider of professional, technology, and management services to the federal government, announced today that their Pre-Grant Publication (PGPubs) Classification Services team recently processed their 2 millionth patent application for the U.S. Patent & Trademark Office (USPTO). Each application was also processed within the contractually required 28-day window.

USPTO is the government agency that grants U.S. patents and registers trademarks. In 2006 Serco was awarded the contract with USPTO to manage their Pre-Grant Publication (PGPubs) Classification Services. Serco's PGPubs team has since been responsible for analyzing the claims made in patent applications and assigning the appropriate U.S. and international classifications to key aspects of proposed inventions.

In a single day, Serco's PGPubs Patent Classifiers process approximately 1,450 patent applications by analyzing more than 21,800 patent claims and assigning more than 7,900 U.S. and international classifications while exceeding quality goals with a better than 97% accuracy rate. The Serco team has received multiple awards from the government for greatly exceeding quality standards.

The Serco PGPubs team has also been extremely innovative in responding to USPTO's challenges by implementing new methods and systems for better business processes. Since 2006 the team has built a virtually paperless classification operation. The operation includes a secure facility with IT infrastructure, procedures for recruiting and training highly skilled staff, and implementation of a set of automated tools that streamlined the classification process while minimizing errors. The facility is located in Harrisonburg, VA and the project now employs 135 people.

In honour of the 2 millionth patent being processed, U.S. Congressman Bob Goodlatte personally visited the facility and congratulated Serco's PGPubs team for their support. "America is the world

## Media Release

leader in innovation and creativity,” said Congressman Goodlatte. “The strength of our economy and American jobs rely on our ability to protect new inventions through the patent system and build on innovation in the 21st century. Congratulations to Serco’s PGPubs team on achieving this milestone and helping to make America more competitive.”

“The work that our team does at USPTO directly helps build the U.S. economy’s strength and vitality by protecting new ideas and investments in innovation and creativity,” said Mike Plymack, Senior Vice President of Serco’s Federal Civilian Services Group. “Serco’s PGPubs team has done an outstanding job supporting USPTO. This is a great example of how Serco has been able to help our clients improve outcomes and reduce costs through smart application of technology and process improvements.”

### Ends

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### Notes to editors

#### About Serco Inc

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Headquartered in Reston, Virginia, Serco Inc. has approximately 8,000 employees, annual revenue of \$1.2 billion, and is ranked in the Top 35 of the largest Federal Prime Contractors by Washington Technology. Serco Inc. is a wholly-owned subsidiary of Serco Group plc, a \$7 billion

## Media Release

international business that helps transform government and public services around the world.

More information about Serco Inc. can be found at [www.serco-na.com](http://www.serco-na.com).

### **About Serco**

Serco is a FTSE 100 international service company, which combines commercial know-how with a deep public service ethos.

We improve essential services by managing people, processes, technology and assets more effectively. We advise policy makers, design innovative solutions, integrate systems and - most of all - deliver to the public.

Serco supports governments, agencies and companies around the world who seek a trusted partner with a solid track record of providing assured service excellence. Our people offer operational, management and consulting expertise in the aviation, BPO, defence, education, environmental services, facilities management, health, home affairs, information and communications technology, knowledge services, local government, science, transport, welfare to work and the commercial sectors.

More information can be found at [www.serco.com](http://www.serco.com)

[ The original press release follows on the next page. ]

## Serco

# Serco Processes 2 Millionth Patent Application for U.S. Patent and Trademark Office

March 19, 2013

**RESTON, VIRGINIA – March 18, 2013** – Serco Inc., a leading provider of professional, technology, and management services to the federal government, announced today that their Pre-Grant Publication (PGPubs) Classification Services team recently processed their 2 millionth patent application for the U.S. Patent & Trademark Office (USPTO). Each application was also processed within the contractually required 28-day window.

USPTO is the government agency that grants U.S. patents and registers trademarks. In 2006 Serco was awarded the contract with USPTO to manage their Pre-Grant Publication (PGPubs) Classification Services. Serco's PGPubs team has since been responsible for analyzing the claims made in patent applications and assigning the appropriate U.S. and international classifications to key aspects of proposed inventions.

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In honor of the 2 millionth patent being processed, U.S. Congressman Bob Goodlatte personally visited the facility and congratulated Serco's PGPubs team for their support. "America is the world leader in innovation and creativity," said Congressman Goodlatte. "The strength of our economy and American jobs rely on our ability to protect new inventions through the patent system and build on innovation in the 21st century. Congratulations to Serco's PGPubs team on achieving this milestone and helping to make America more competitive."

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## Serco

# Serco Processes 4 Millionth Patent Application for U.S. Patent and Trademark Office

November 15, 2018

### **HERNDON, VIRGINIA - November 15, 2018**

Serco Inc., a provider of professional, technology, and management services, announced today that the Company recently processed their 4 millionth patent application for the U.S. Patent & Trademark Office (USPTO). USPTO is the government agency that grants U.S. patents and registers trademarks. Since 2006, Serco has performed classification and other analysis services through awarded contracts including Pre-Grant Publication (PGPubs) Classification Services, Initial Classification and Reclassification (ICR) Services, and Full Classification Services (FCS) contracts.

Serco's Intellectual Property (IP) team is responsible for the analysis of the full disclosure including claims, specifications, and drawings in patent applications to identify the subject matter contained in each application and to assign the appropriate U.S. and international classification symbols representative of proposed inventions. These classifications are critical elements to the patent process and are used to enable examiner and public search as well as for internal routing of documents at the USPTO.

In processing 4,000,000 applications, Serco patent classification experts have analyzed more than 56,000,000 claims, and assigned more than 18,000,000 classification symbols with a quality measure greater than 95%. Serco exceeded contractual timeliness measures by delivering over 99.99% of these applications to the USPTO on-time. Serco has received multiple awards and recognitions from the government for exceeding quality and timeliness standards.

On the program, Serco has driven innovation by integrating artificial intelligence (AI) and other automated toolsets into business processes that streamline the classification decision process and enhance classification quality. The Serco IP Program is located in Harrisonburg, VA and currently employs over 100 scientists, engineers, and IP professionals. Additionally, the team supported the USPTO's classification transition to the Cooperative Patent Classification system launched as a joint effort between the USPTO and the European Patent Office (EPO) in 2010.

U.S. Congressman Bob Goodlatte, who has visited the facility on multiple occasions, congratulated Serco for their support of the USPTO and processing their 4 millionth application. "America is the world leader in innovation and creativity," said Congressman Goodlatte. "The strength of our economy and American jobs rely on a strong patent system that fosters an environment of innovation. Congratulations to Serco on achieving this milestone and continuing to help make America more competitive."

"We take great pride in the work our team does for the USPTO because it promotes U.S. innovation and assists the USPTO in achieving their mission of providing timely and high quality protections to U.S. inventors," said Tom Watson, Senior Vice President of Serco's Federal Services Business Unit.

In addition to the patent classification services to the USPTO, the Serco IP team offers a variety of search, analysis, and training services to legal practitioners and corporate clients. The team provides the strategic framework for efficient and successful approaches to identifying relevant prior art in patent litigation or patent prosecution. For more information on all of our IP services visit .

For further information, please contact:

Alan Hill, alan.hill@serco-na.com, 703-263-6500

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