

## Serco

# Serco Processes 2 Millionth Patent Application for U.S. Patent and Trademark Office

March 19, 2013

**RESTON, VIRGINIA – March 18, 2013** – Serco Inc., a leading provider of professional, technology, and management services to the federal government, announced today that their Pre-Grant Publication (PGPubs) Classification Services team recently processed their 2 millionth patent application for the U.S. Patent & Trademark Office (USPTO). Each application was also processed within the contractually required 28-day window.

USPTO is the government agency that grants U.S. patents and registers trademarks. In 2006 Serco was awarded the contract with USPTO to manage their Pre-Grant Publication (PGPubs) Classification Services. Serco's PGPubs team has since been responsible for analyzing the claims made in patent applications and assigning the appropriate U.S. and international classifications to key aspects of proposed inventions.

In a single day, Serco's PGPubs Patent Classifiers process approximately 1,450 patent applications by analyzing more than 21,800 patent claims and assigning more than 7,900 U.S. and international classifications while exceeding quality goals with a better than 97% accuracy rate. The Serco team has received multiple awards from the government for greatly exceeding quality standards.

The Serco PGPubs team has also been extremely innovative in responding to USPTO's challenges by implementing new methods and systems for better business processes. Since 2006 the team has built a virtually paperless classification operation. The operation includes a secure facility with IT infrastructure, procedures for recruiting and training highly skilled staff, and implementation of a set of automated tools that streamlined the classification process while minimizing errors. The facility is located in Harrisonburg, VA and the project now employs 135 people.

In honor of the 2 millionth patent being processed, U.S. Congressman Bob Goodlatte personally visited the facility and congratulated Serco's PGPubs team for their support. "America is the world leader in innovation and creativity," said Congressman Goodlatte. "The strength of our economy and American jobs rely on our ability to protect new inventions through the patent system and build on innovation in the 21st century. Congratulations to Serco's PGPubs team on achieving this milestone and helping to make America more competitive."

"The work that our team does at USPTO directly helps build the U.S. economy's strength and vitality by protecting new ideas and investments in innovation and creativity," said Mike Plymack, Senior Vice President of Serco's Federal Civilian Services Group. "Serco's PGPubs team has done an outstanding job supporting USPTO. This is a great example of how Serco has been able to help our clients improve outcomes and reduce costs through smart application of technology and process improvements."

**About Serco Inc.:** Serco Inc. is a leading provider of professional, technology, and management services focused on the federal government. We advise, design, integrate, and deliver solutions that transform how clients achieve their missions. Our customer-first approach, robust portfolio of services, and global experience enable us to respond with solutions that achieve outcomes with value. Headquartered in Reston, Virginia, Serco Inc. has approximately 8,000 employees, annual revenue of \$1.2 billion, and is ranked in the Top 35 of the largest Federal Prime Contractors by Washington Technology. Serco Inc. is a wholly-owned subsidiary of Serco Group plc, a \$7 billion international business that helps transform government and public services around the world. More information about Serco Inc. can be found at .

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## Serco

# Serco Awarded \$95 Million Patent Classification Contract with the U.S. Patent and Trademark Office

November 30, 2015

**RESTON, VA – November 30, 2015** – Serco Inc., a provider of professional, technology, and management services, announced today the Company has been awarded a patent classification services contract with the United States Patent and Trademark Office (USPTO). Serco will provide initial patent classification and reclassification services to support USPTO's core mission of examining, granting, and disseminating patents and trademarks. The recompete contract has a one-year base period with four one-year option periods, and is valued at \$95 million over the five-year period, if all options and award terms are exercised.

Serco's highly trained Scientists and Engineers are responsible for reviewing, analyzing, and applying classification symbols to newly submitted patent applications to assist with the USPTO examination process. Throughout the classification process, our team performs comprehensive performance management; quality assurance; information security; training; knowledge management; and IT support, engineering, and development of custom software.

Serco has supported the USPTO under this program since its inception in 2006, and currently processes approximately 1,600 applications a day, and over 400,000 applications annually. Under the contract, Serco has been instrumental in assisting the USPTO as it transitioned to a new international classification standard called Cooperative Patent Classification (CPC) and will continue to provide services within CPC that enables the USPTO to align and lead within the global intellectual property environment. Work on this program will continue to take place in Harrisonburg, Virginia.

“We are extremely honored to have been selected to continue to deliver patent classification services to the U.S. Patent and Trademark Office,” said Dan Allen, Chairman and CEO of Serco Inc. “Our team continues our focus on operational excellence and incorporating innovative solutions, for classification services, in the most economic and efficient manner.”

**About Serco Inc.:** Serco Inc. is a leading provider of professional, technology, and management services. We advise, design, integrate, and deliver solutions that transform how clients achieve their missions. Our customer-first approach, robust portfolio of services, and global experience enable us to respond with solutions that achieve outcomes with value. Headquartered in Reston, Virginia, Serco Inc. has approximately 10,000 employees and an annual revenue of \$1.2 billion. Serco Inc. is a wholly-owned subsidiary of Serco Group plc, a \$5.9 billion international business that helps transform government and public services around the world. More information about Serco Inc. can be found at .

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